



HOME WARRANTY ARBITRATION SERVICES

Builders Trust has conducted a national search for neutral arbitration providers who specialize in construction-related disputes. Following is an approved arbitration service available for use in your area along with the procedures to follow to initiate the arbitration process.

CONSTRUCTION DISPUTE RESOLUTION SERVICES, LLC (CDRS) is a neutral arbitration service available to administer and hear home warranty disputes. They have construction dispute resolution specialists located in all 50 states and in Washington, DC. Please locate and review the “Home Warranty Arbitration Process” information section on the CDRS website www.constructiondisputes-cdrs.com and then follow the following instructions in order to initiate the arbitration process. Please also review the “Home Warranty Arbitration Rules and Procedures” that are also located on the CDRS website in the “Rules and Procedures” section.**

ARBITRATION PROCESS INTIATION PROCEDURES

1. Print and complete the CDRS Request for Dispute Resolution Services form located in the “Arbitration Forms and Documents” section of the CDRS website.
2. Write your check for the appropriate arbitration filing fees to Construction Dispute Resolution Services, LLC (appropriate fees can be found on the bottom of page two of the Request for Dispute Resolution Services form).
3. Make two copies of the CDRS Request for Dispute Resolution Services form. Retain one copy of the form for your files and forward the second copy to Builders Trust via certified mail return receipt requested.
4. Mail the original CDRS Request for Dispute Resolution Services form and your check for appropriate filing fees* to Construction Dispute Resolution Services, LLC via certified mail return receipt requested. Please include a copy of the notification from Builders Trust approving of the arbitration process.

ALTERNATE ARBITRATION PROVIDER

If you wish to utilize an alternate arbitration provider specializing in construction arbitration that would perform similarly to the arbitration services listed above you may provide Builders Trust information on that provider for our review and consideration.

NOTES

*Builders Trust Arbitration Rules and Procedures require the homeowner, contractor or trade contractor to pay all costs for arbitration services up to and including the complete arbitration process. The arbitrator shall, as part of the arbitration award, re-allocate those expenses based on which party to the arbitration shall be considered the prevailing party.

** Any conflicts between the arbitration rules and procedures of arbitration provider and the arbitration rules and procedures of Builders Trust shall be decided in accordance with the Builders Trust rules and procedures.